



CERTIFICATE OF WARRANTY

HARDWARE LIMITED LIFETIME WARRANTY

OUR PROMISE TO YOU

At Barrette Outdoor Living, we believe in making things right. We proudly stand behind our products by providing dedicated support, superior customer service and product warranties that feature some of the most comprehensive coverage in the industry. With decades of experience behind us, we are quite confident in the craftsmanship and quality of our products, but we also realize things happen. If that thing happens, we promise to make it right within the constraints of our warranties.



LEADING THE WAY

Industry leader in design and innovation, creating quality products that enhance people's lives and outdoor experiences.



CRAFTING QUALITY

State-of-the-art machinery and industry-leading standards ensure our products are meticulously engineered and assembled with care in the USA.



MAKING IT RIGHT

Providing superior customer service, our experienced on-site teams can answer any question and resolve any warranty issue — should one arise.



BEING RESPONSIBLE

Committed to being a global environmental steward through the products we produce and the sustainability practices we follow.

TO REGISTER YOUR PRODUCT, VISIT BARRETTEOUTDOORLIVING.COM
IN CASE OF A WARRANTY CLAIM, CALL 1-800-336-2383

Hardware

Limited Lifetime Warranty

Who is covered: The limited lifetime warranty covers residential and commercial properties. This limited warranty extends to the original purchaser and one (1) transferee as specified herein.

What is covered: Barrette Outdoor Living warrants that its hardware products ("Product") will be free from defects in design, material and workmanship for the warranty period. This limited warranty is valid beginning on the date of Product purchase.

What this warranty does not cover: This limited warranty will not cover normal wear and tear; damage caused by failure to follow any procedures specified or recommended by Barrette Outdoor Living for the installation, operation and maintenance of the Product; any act or circumstance beyond Barrette Outdoor Living's control including tampering, unauthorized repairs, misuse, abnormal use, abuse, accident, damage after delivery to the consumer, damage caused by events beyond human control including but not limited to damage caused by animals or natural events, surface tarnishing and/or damage to components caused by corrosion or other environmental conditions; any defect of or in any framework or material supporting the Product; faulty workmanship of any person other than Barrette Outdoor Living, including the installer of the Product. This limited warranty does not cover costs of removal or disposal of product, or reinstallation of replacement product.

What Barrette Outdoor Living does to remedy the problem: Should your Barrette Outdoor Living Product prove defective under warranty, visit the website or call the phone number listed below. Barrette Outdoor Living requires written notice or phone call within thirty (30) days of discovering the defect and you must show original proof of purchase receipt. You will be required to provide to Barrette Outdoor Living pictures and/or samples of the defective Product. If it is determined by Barrette Outdoor Living, in its sole discretion, the Product has a defect in design, material or workmanship, Barrette Outdoor Living will replace with new or equivalent products; labor is not included in warranty. If the Product is discontinued, Barrette Outdoor Living will repair or replace the Product with a product in comparable quality or price range.

Barrette Outdoor Living reserves the right to discontinue or modify any of its products, including the color of its products without notice to the purchaser. Barrette Outdoor Living does not warrant that any replacement material will match or be identical to the original Product as replacement products may vary in color or gloss in comparison to the original Product as a result of normal weathering.

Except as expressly set forth in this warranty, Barrette Outdoor Living HEREBY EXPRESSLY DISCLAIMS ANY REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE OF ANY KIND, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, RELATING TO THE PRODUCT. STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT YOU MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NO DISTRIBUTOR, DEALER OR OTHER PERSON IS AUTHORIZED BY BARRETTE OUTDOOR LIVING TO CHANGE THIS WARRANTY OR TO MAKE ANY ADDITIONAL REPRESENTATION, WARRANTY, PROMISE, GUARANTEE OR OTHER ASSURANCE ON BEHALF OF BARRETTE OUTDOOR LIVING RELATING TO THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY STATE TO STATE.

This warranty is effective for products purchased after January 1, 2017.

This warranty can also be found online at barretteoutdoorliving.com

To register your product, visit barretteoutdoorliving.com

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